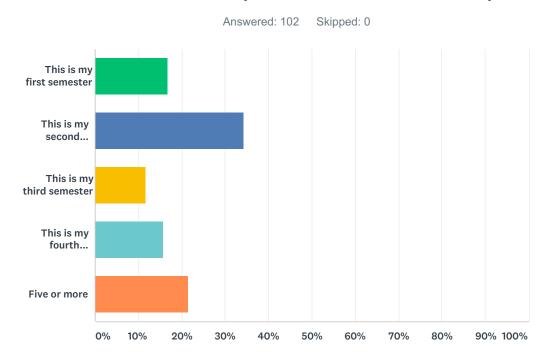
2017 Library Services Satisfaction Survey

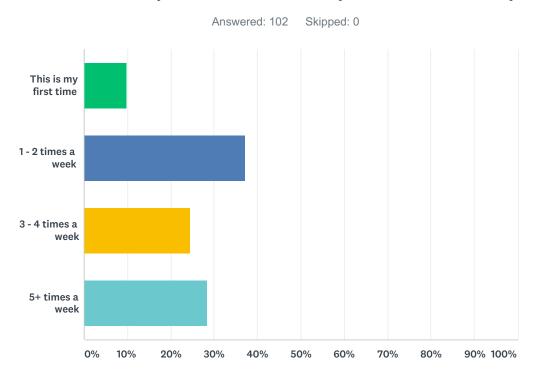
College Office of Research & Evaluation

Q2 Number of semesters you have been at Reedley College?



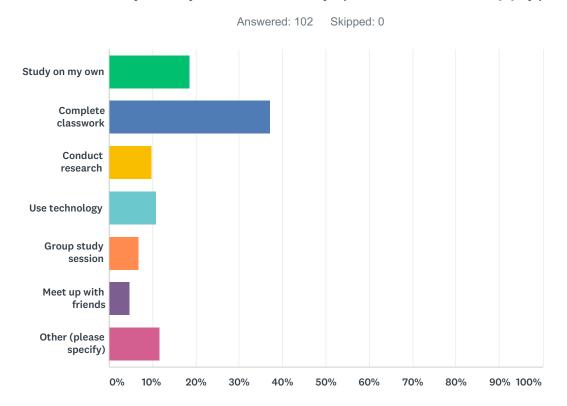
ANSWER CHOICES	RESPONSES	
This is my first semester	16.67%	17
This is my second semesters	34.31%	35
This is my third semester	11.76%	12
This is my fourth semesters	15.69%	16
Five or more	21.57%	22
TOTAL		102

Q3 How many times a week do you visit the library?



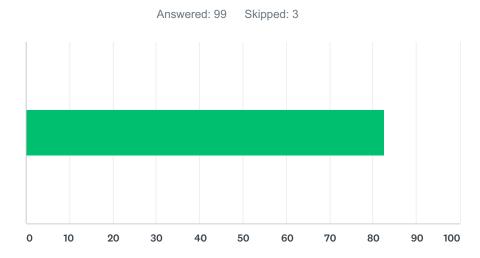
ANSWER CHOICES	RESPONSES	
This is my first time	9.80%	10
1 - 2 times a week	37.25%	38
3 - 4 times a week	24.51%	25
5+ times a week	28.43%	29
TOTAL		102

Q4 Why are you here today (Check all that apply)



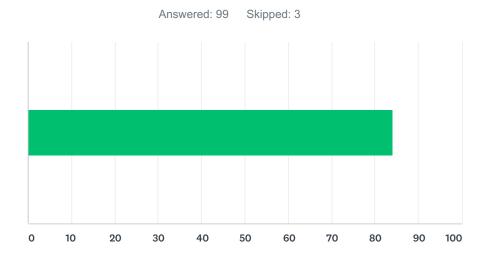
ANSWER CHOICES	RESPONSES	
Study on my own	18.63%	19
Complete classwork	37.25%	38
Conduct research	9.80%	10
Use technology	10.78%	11
Group study session	6.86%	7
Meet up with friends	4.90%	5
Other (please specify)	11.76%	12
TOTAL		102

Q5 Is the library welcoming? (1 = Not welcoming at all, 10 = Very welcoming)



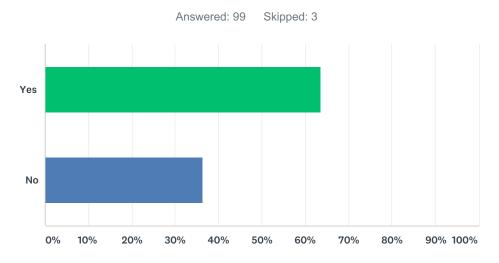
ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	83	8,183	99
Total Respondents: 99			

Q6 How important is library services to your academic success (1 = Least, 10 = Most)



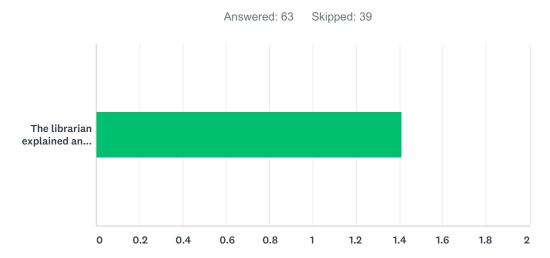
ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	84	8,322	99
Total Respondents: 99			

Q7 Have you recently approached a librarian for assistance?



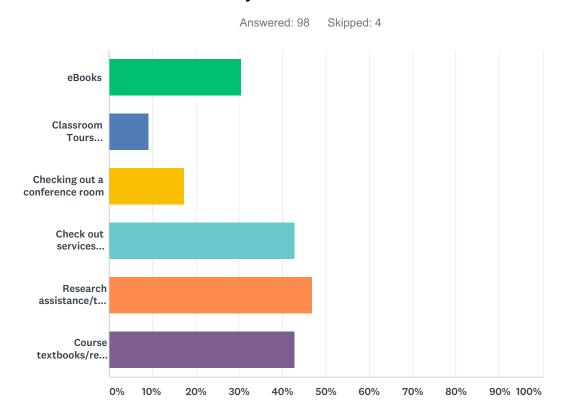
ANSWER CHOICES	RESPONSES	
Yes	63.64%	63
No	36.36%	36
TOTAL		99

Q8 Indicate your level of agreement:



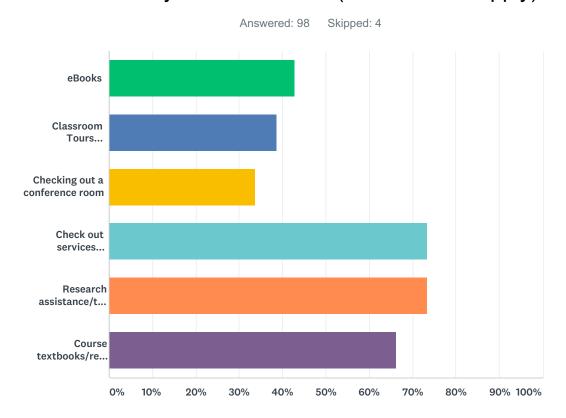
	STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
The librarian explained and provided information	65.08%	31.75%	0.00%	3.17%		
related to the reason for my visit	41	20	0	2	63	1.41

Q9 Which services would you be interested to know more about:



ANSWER CHOICES	RESPONSES	
eBooks	30.61%	30
Classroom Tours (requested by faculty)	9.18%	9
Checking out a conference room	17.35%	17
Check out services (graphing calculators, laptops, iPads)	42.86%	42
Research assistance/tutorial	46.94%	46
Course textbooks/reserves for some not all classes)	42.86%	42
Total Respondents: 98		

Q10 Which services do you think incoming freshman should learn/know about early in the semester (check all that apply):



ANSWER CHOICES	RESPONSES	
eBooks	42.86%	42
Classroom Tours (requested by faculty)	38.78%	38
Checking out a conference room	33.67%	33
Check out services (graphing calculators, laptops, iPads)	73.47%	72
Research assistance/tutorial	73.47%	72
Course textbooks/reserves for some not all classes)	66.33%	65
Total Respondents: 98		