

2017 Learning Center Survey

STUDENT SURVEY

College Office of Research and Evaluation
REEDLEY COLLEGE | MARCH 2017

Learning center survey, 27 responses.

Q1 Students that responded (ID entered by student):

Gender				
Ethnicity	F	M	X	Grand Total
Asian	2	2		4
Hispanic	6	9	1	16
Multi-ethnicity		1		1
White/ non-Hispanic	3	2		5
Grand Total	11	14	1	*26

**One ID was disqualified.*

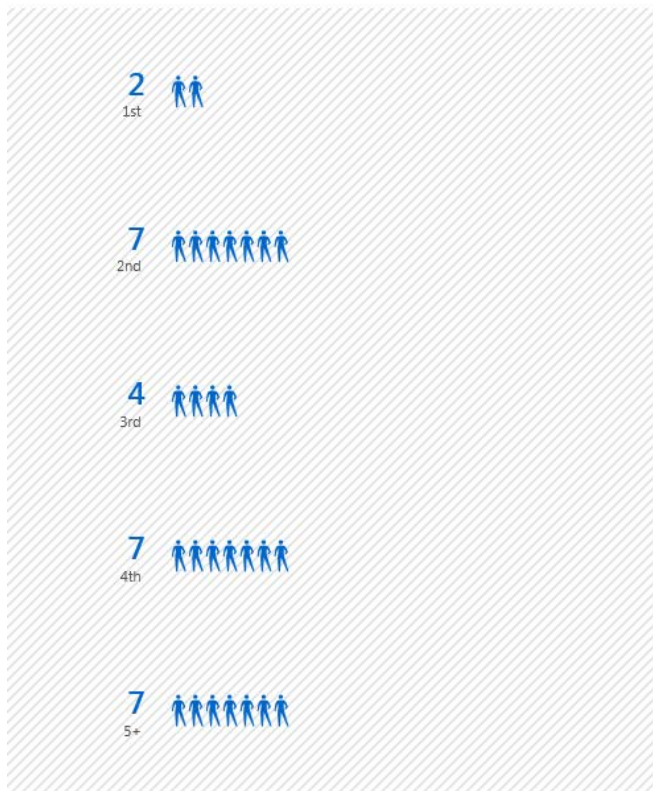
Additional Details (N = 26):

Two (7.70%) identified as AB540 students

Six (23.01%) identified as speaking other languages at home (1 – Punjabi, 1- Other, 4 – Spanish).

Seven (26.92%) identified as First-generation College (Remainder NULL)

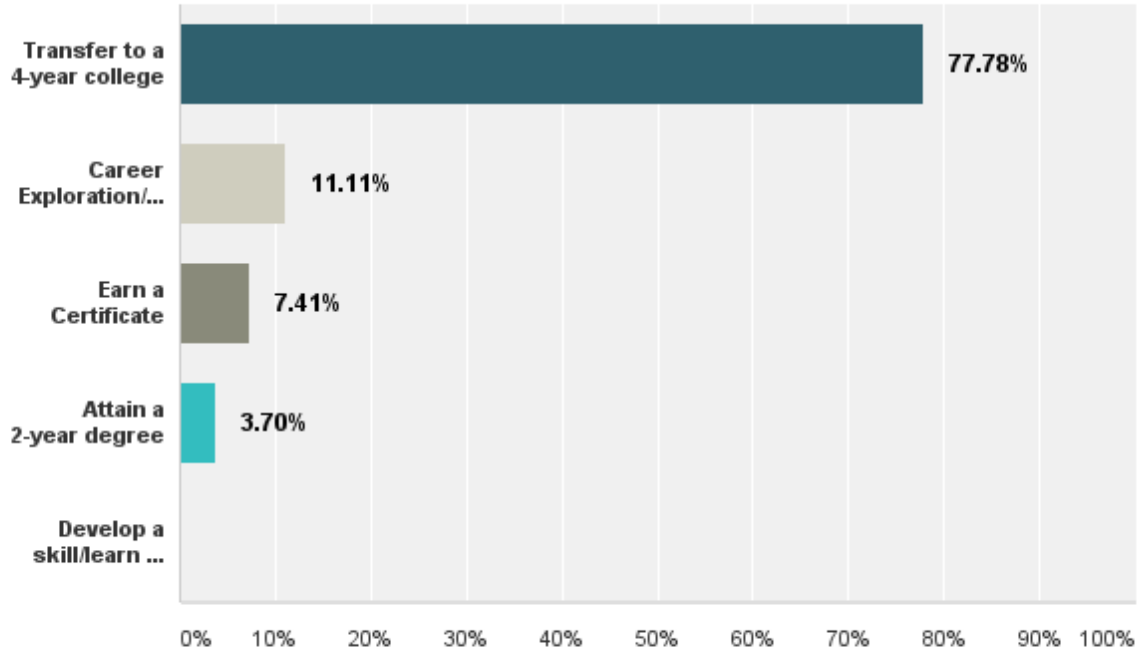
Q2 Number of semesters attending RC:



Answer Choices	Responses
This is my second semester	25.93% (7)
This is my fourth semester	25.93% (7)
Five or more	25.93% (7)
This is my third semester	14.81% (4)
This is my first semester	7.41% (2)
Total	27

Q3 What is your academic/educational goal?

Answered: 27 Skipped: 0



Answer Choices	Responses
Transfer to a 4-year college	77.78% (21)
Career Exploration/Unsure	11.11% (3)
Earn a Certificate	7.41% (2)
Attain a 2-year degree	3.70% (1)
Develop a skill/learn a skill for my current employment	0.00% (0)
Total	27

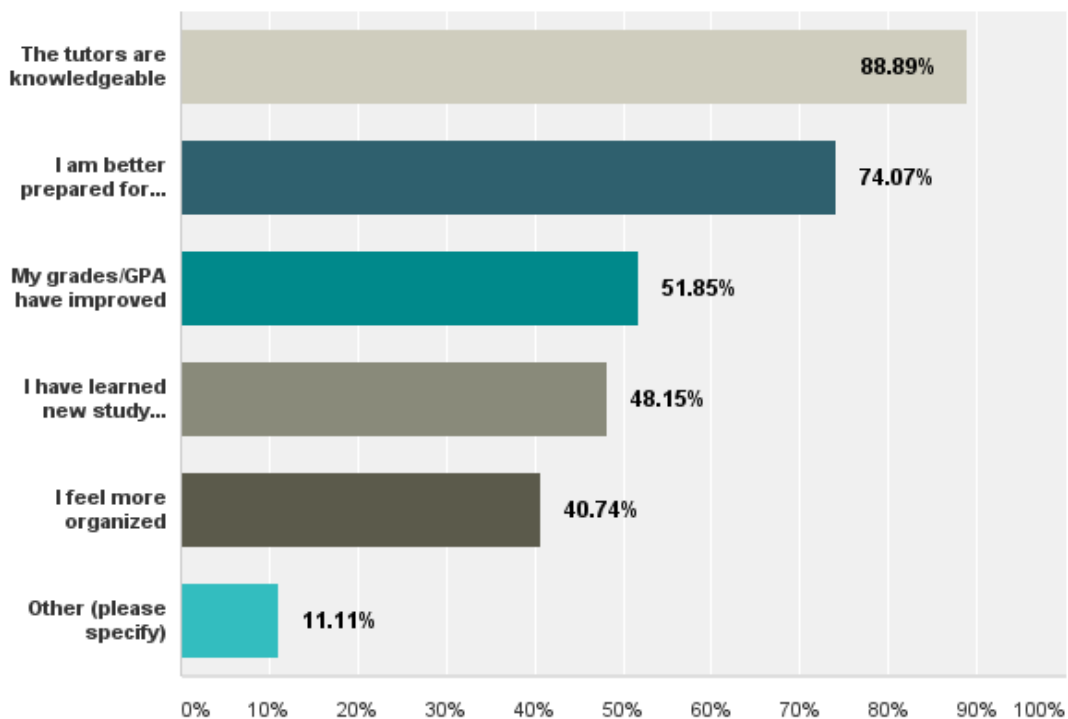
The following two questions, were on a scale of 0 – 10
(0 = Least, 10 = Most):

Q4 How important is tutoring to your academic success: **8.2** (27 responses, 8 were a 10 rating)
**Outlier: One response of 0*

Q5 Is the Learning Center welcoming? **9.0** (27 responses, 9 were a 10 rating)
**Outlier: There were two low responses 1.5 and 5.7*

Q6 The learning has helped me with the following:

Answered: 27 Skipped: 0

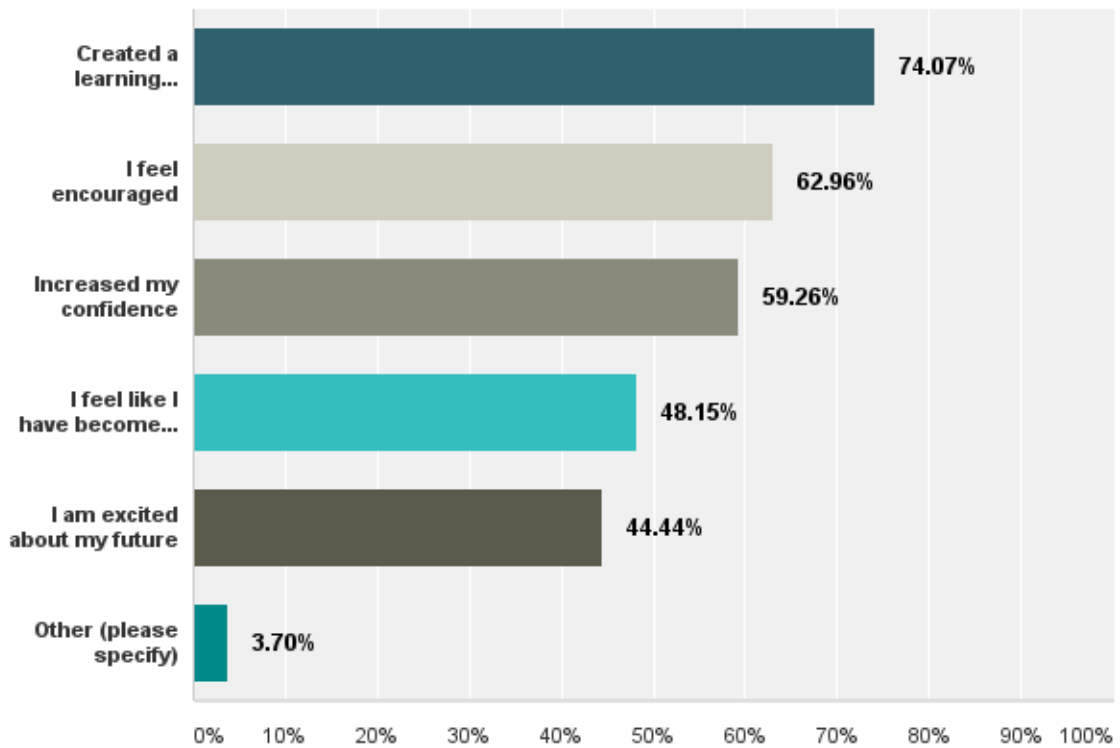


Answer Choices	Responses
The tutors are knowledgeable	88.89% (24)
I am better prepared for my classes	74.07% (20)
My grades/GPA have improved	51.85% (14)
I have learned new study skills	48.15% (13)
I feel more organized	40.74% (11)
Other	11.11% (3)

Other responses: (1) I feel more confident on taking test and quizzes, I feel prepared to answer questions in class (2) Loveleen is the best tutor I've ever worked with! (3) Loveleen= genius she's awesome.

Q7 Other than academically, how has the Learning Center helped you be successful at Reedley College (Check all that apply)?

Answered: 27 Skipped: 0



Answer Choices	Responses
Created a learning community/group of friends that are also working towards meeting their goals	74.07% (20)
I feel encouraged	62.96% (17)
Increased my confidence	59.26% (16)
I feel like I have become more structured/organized	48.15% (13)
I am excited about my future	44.44% (12)
Other	3.70% (1)

Other responses: (1) My grades are awesome.

Open-Ended Questions (Qualitative Data):

What do you enjoy most about the Learning Center?

1. I am able to get help for any subject. The tutors are very help-full
2. I really enjoy having tutoring session with the tutors because it is very help full
3. I can find any subject that I need help with here at the tutorial center. All tutors are knowledgeable and can trust that they can help me with all my questions
4. that I get helped and actually do better in my class and also get better grades
5. Getting prepared for quizzes and tests
6. there is one on one tutoring
7. having my grades go up
8. helping and better understanding
9. I'm able to come anytime I want and can study and the tutoring really helps with my classes. Loveleen is one of the best tutors I've had ever since I took Anatomy with Elizondo. That class was tough but Loveleen helped me though it and explained veveryrhing to make it easier to understand. I came to her for Chem 1a last semester as well and now I have her again for micro with Elizondo and nothing has changed. One of the best I've had in my two years at Reedley.
10. You have fellow classmates to study the material with.
11. More people that know physics
12. The environment and the open space for studying.
13. All the tutors are very helpful.
14. I enjoy the community most.
15. The tutors are always extremely welcoming. Loveleen has helped me get A's throughout this whole semester...give that woman a raise!
16. The connection with other students
17. Loveleen has helped me so much in my classes, I just recently received 100 percent on an exam for microbiology because of her!
18. I enjoy having a quiet place to study and learn
19. My Accounting tutor, Blake, makes my tutoring experience a great one. This semester was my first semester walking into the tutoring center and when I did walk in, one of the ladies at the front desk walked me over and introduced me to Blake. From the very first moment, I felt like everyone wanted to help make this experience a good one. I can't thank Blake and the staff here for helping me maintain a high grade in accounting.
20. The wide variety if subjects that are tutored.
21. I really like this tutor more welcome. This tutor center is very nice. Also people who work as tutor for this center because it can be any kind course you take.
22. the access to both human and technological resources
23. The time and availability of my tutor!
24. The help that I receive
25. My tutor loveleen is AMAZING
26. they are friendly people.

What do you need that the Learning Center doesn't provide?

1. nothing
2. The learning center provides everything i need ti succeed un my clases
3. meeting by appointment sometimes is better because It ensure that my time will be available for that day.
4. it provides all
5. nothing
6. more upper level subject like math and science
7. nothing
8. it provides all the help im needed with

9. Nothing. It has what I need and when I need it.
10. N/A
11. Not sure
12. Snacks
13. Nothing comes to mind.
14. I think that having more SI sessions at a wider variety of times would be awesome.
15. Everything is to my liking...no complaints Maybe possibly a Pathophysiology tutor for future students
16. N/A
17. Loveleen 24/7. Unfortunately, she has a life too.
18. So far the learning center has provided everything i need

19. From my experiences, the tutoring center is working fine.
20. Unsure.
21. I don't have in my mind right now.
22. another conference room
23. Nothing!
24. Ernie needs more hours to work! He's an awesome tutor. He helps me so much and my grades show it
25. Nothing
26. more technology.